

Cole Brown | Chief People Officer

Cole Brown is American's Chief People Officer. In this role, she leads all aspects of the airline's People organization, including the teams supporting Global Talent and Recruitment; Benefits; Global Compensation; People Operations; Global Learning and Development; and Diversity, Equity and Inclusion.

Cole most recently served as Vice President, Human Resources for Amazon's Devices & Services, Corporate & Business Development, and Advertising & Entertainment business segments. Prior to this role, she was Amazon's Vice President of Human Resources for North America Customer Fulfillment. In these roles, she served as each business's chief human resources officer with responsibility for all aspects of human resources, including recruiting, organizational design, training and development, diversity and inclusion, and employee relations.

Prior to Amazon, Cole served as Senior Vice President and Chief Human Resources Officer for Conifer Health Solutions. Her experience also includes serving as Senior Vice President of Human Resources for Walmart U.S. Stores Operations, the company's largest business segment. Before that, she served as Chief Diversity Officer for Walmart, Inc. Prior to joining Walmart in its Legal Department, Cole practiced as an attorney specializing in employment law and administrative regulations with Bashen Consulting, Wickliff & Hall, P.C. and Doerner, Saunders, Daniel & Anderson, L.L.P.

Cole holds both a bachelor's degree and a Juris Doctor from Southern Methodist University in Dallas.